



## Our Unique Value Proposition

- Delivering unwavering post-implementation service and long-term support.
- Built on a cutting-edge, next-generation technology platform.
- Delivering tailored enhancements on schedule, a commitment validated by our clients.
- Receive expert support directly from our skilled software engineers.
- Providing dedicated guidance and comprehensive on boarding to maximize user adoption and ROI.
- Conducting strategic reviews with your leadership to identify optimization opportunities and unlock further value.



### SIGN IN

Please enter your credentials to access your account.

## Impact Integrated Infosystems (P) Limited

**Impact Integrated Infosystems (P) Limited**, based in Cochin, was established in January 1995 with a clear mission: to serve the IT industry with specialized solutions in healthcare management. The organization is led by professionals who bring over three and half decades of rich experience in the field of **Software** development.

Impact has built a strong reputation and a trusted presence in the **Hospital and Clinic Management Software** domain. This is largely due to our unwavering commitment to service excellence and the prompt, reliable support we provide to our clients.

With a proven track record and solid growth potential, Impact is dedicated to achieving the highest standards in **Information Technology solutions** for healthcare. Our focus extends beyond software—we strive to deliver **the best possible support** to our customers at every step.

We take pride in being specialists in **Hospital Management Systems** for corporate, cooperative, medium and small hospitals and clinics, offering tailored solutions that meet the unique operational needs of cooperative healthcare institutions. Our systems are designed to streamline operations, enhance patient care, and improve overall administrative efficiency.



## The Impact Advantage

- **Established in January 1995**  
Over 28 years of experience delivering tailored healthcare IT solutions.
- **ISO 9001:2015 Certified**  
Demonstrating our unwavering commitment to quality, reliability, and continuous improvement.
- **Customer-Backed Excellence**  
"Our Customers Say It Best — Service That Delivers."
- **24/7 Dedicated Support**-Always-on service to ensure your hospital or clinic never faces downtime.
- **Respected Clientele**  
Serving respected healthcare institutions both in India and abroad.
- **Proven Sector Expertise**  
Deep domain experience in:
  - Corporate Hospitals
  - Co-Operative Sector Healthcare
  - Clinics & Specialty Care Systems
- **Best Business Practices in Place**

## Technology Profile

- **Fully Browser-Based Application**  
No desktop installations. Access your system securely from anywhere.
- **Operating System Independent**  
Seamlessly works on Windows, macOS, Linux, and more.
- **Modern, Scalable Tech Stack:**
- **Future-Ready Healthcare Software**  
Impact Integrated Infosystems combines decades of healthcare experience with modern IT expertise to deliver reliable, scalable, and secure hospital & clinic management systems.
- **Cloud Ready**



# Comprehensive Hospital & Clinic Management Modules

## Seamless integration across all departments

### Patient Engagement & Front Office

- Appointment Booking Portal – Easy online or on-site scheduling.
- Queue Management – Organized patient flow and reduced wait times.
- Token Display System – Real-time queue status for patients.
- SMS & Email Integrations – Automated alerts and reminders.
- WhatsApp Integration – Communication made easy via WhatsApp.

### Billing & Financials

- Outpatient Billing
- Inpatient Billing
- Cash Counter Management
- Insurance Desk
- CGHS/ECHS Billing Support – Central Govt./Defence healthcare billing.
- Swipe Machine Interface – Seamless payment processing.
- Barcode / Plastic Card Integration – Quick billing & patient identification.

### Clinical & Medical Modules

- OP Doctor's Desk – Complete outpatient management for physicians.
- Nurses Station Module – Nursing care.
- Inpatient Medical Records – EMR for admitted patients.
- OT Module – Operation theatre scheduling and inventory.
- Laboratory Management – End-to-end lab test tracking and reporting.
- Lab Equipment Interface – Auto-sync with lab machines.

### Radiology Module

- RIS Integration – Radiology Information System.
- PACS Integration – Picture Archiving & Communication System.

- Cath lab Management – Cardiac procedures.
- Blood Bank Module – Donor registry, inventory.

### Pharmacy & Stores

- Pharmacy Management – In-house medicine dispensing & stock.
- Medical Stores Management – Drug inventory and expiry control.
- Non-Medical Items Store – Tracking of general and non-clinical supplies.
- Order/Requisition Management – Inter-department supply chain automation.

### HR & Administration

- HR & Payroll – Staff management, salaries, and leave tracking.
- Duty Planning – Shift and roster planning for medical/non-medical staff.
- Biometric Punch Integration – Attendance and access control.

### Records & Maintenance

- MRD Department – Medical Record Department for physical/digital files.
- Asset & Maintenance Management – Equipment lifecycle tracking and maintenance logs.

### Reporting & Intelligence

- MIS (Management Information System) – Real-time dashboards and insights.
- Open to Customization

# Product Features at a Glance

## Security & Data Integrity

- Multi-Level Security & Role-Based Access – Tailor user access based on roles and responsibilities.
- Role-Based Menu Security – Limit access to modules and data menus per user.
- Audit Trails – Track every transaction and user activity.
- Automated Audit Lock & Controlled Release – Prevent post-approval edits; controlled unlocking.
- Automatic Data Backup – Regular backups ensure zero data loss.
- Cloud Compatible & OS Independent – Access securely from any system or location.

## Financial Control & Cash Management

- Perfectly Managed Cash Counter – Track every transaction to ensure fidelity and avoid cash loss.
- Multi-Type Cancellation with Hierarchy – Controlled and approved cancellations with role-based oversight.
- Transaction Restrictions – Prevent modifications or deletions of transactions.
- Integrated Financial Accounts – Industry-best accounting online and embedded into the system.
- Credit Control Management – Streamlined credit approval and tracking.
- Comprehensive Credit & Discount Accountability – Full traceability of concessions and credit usage.

## Reporting, Insights & Approvals

- Extensive Approval Systems – Multi-level approval workflows across departments.
- MIS via Automated Email – Scheduled, real-time reports straight to your inbox.
- Drill-Down Reporting – Analyze from top-level summaries to granular details.
- Automated Notifications – System alerts for actions, approvals, and anomalies.
- Role-Based Dashboards – Personalized views with relevant metrics and KPIs.

## Clinical & EMR Intelligence

- Machine Learning-Driven EMR – Intelligent Electronic Medical Records with predictive capabilities.
- Comprehensive Patient Case Sheets – Complete, centralized patient records.
- Voice Recognition Support – Hands-free data entry for doctors and staff.
- Digital Documents Upload.

## Inventory & Pharmacy Management

- Lab Consumption Control – Track and manage test-based material usage.
- Pharmacy Loss Prevention – Tools to minimize stock loss.
- Purchase & Requisition Control – Software-driven methods to manage and optimize procurement.
- Stock Correction During Implementation – Seamless stock reconciliation during go-live phase.
- MIS for Procurement Decisions – Data-driven reports to support smart purchasing.

## Usability & Accessibility

- Easy-to-Use Enquiry System – Simplified access to data and reports.
- Package & Scheme Management – Handle bundled services and patient packages efficiently.
- Compact, User-Friendly Interface – Designed for ease of use across all user types.

## Customer Satisfaction is at the Heart of Everything We Do

At the core of our business is a simple belief: happy customers build strong, lasting businesses. That's why we treat every request with urgency, care, and commitment — delivering the right solutions quickly, reliably, and with a smile.

**Your satisfaction isn't just our goal — it's what drives our success.**



### **Impact Integrated Infosystems (P) Limited**

**An ISO 9001-2015 Certified Company**

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